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Darren Woolley | Dec 12, 2022

# Where did all the agency juniors go?

Over time, the proportion of agency staff on an account roster described as 'junior' has shrunk. Today, it is nearly non-existent.



Hearing there is a talent crisis in the advertising industry. I am wondering if the real problem is that all the junior staff in agencies have disappeared. Don't worry; it didn't happen overnight. But it did happen.

Two decades ago, when we started assessing agency resources against the scopes of work delivered, there was a balance of junior, mid-level and senior roles in most agency resource plans. Conversations over what constituted each, in terms of work experience, were held with agency bodies at the time, and a consensus emerged that four to five years of experience was the point to move from 'junior' to 'mid-level', with 'senior' being reached after 10 years of experience or more. It was a rule of thumb rather than anything hard and fast, as the advertising industry always practised meritocracy in some shape or form.

This was when agencies had junior, middleweight and senior copywriters and art directors. They could become creative group heads, associate creative directors, and creative directors. Their career progression was mapped out through their title progression. It even led, at times, to a career extension as an executive creative director, chief creative officer and even the occasional creative chairperson.

 $Then came the technological \, revolution \, and \, the \, rise \, of \, digital \, advertising. \, Suddenly \, a \, new \, stream \, of \, talent \, and \, the \, rise \, of \, digital \, advertising. \, Suddenly \, a \, new \, stream \, of \, talent \, and \, the \, rise \, of \, digital \, advertising. \, Suddenly \, a \, new \, stream \, of \, talent \, and \, the \, rise \, of \, digital \, advertising. \, Suddenly \, a \, new \, stream \, of \, talent \, and \, the \, rise \, of \, digital \, advertising. \, Suddenly \, a \, new \, stream \, of \, talent \, and \, the \, rise \, of \, digital \, advertising. \, Suddenly \, a \, new \, stream \, of \, talent \, and \, the \, rise \, of \, digital \, advertising. \, Suddenly \, a \, new \, stream \, of \, talent \, and \, rise \, and \, rise$  $and\ capability\ meant\ everyone\ was\ junior\ in\ those\ early\ days.\ The\ time\ it\ took\ to\ go\ from\ junior\ to\ middle\ level$ was compressed. All at once, three years was enough experience to move you to a higher level of capability and expertise. There was still a career path. It was just accelerated and expedited by the demand for people with digital skills.

But these days, we never see junior copywriters, art directors, producers or their equivalent account  $coordinators\ and\ executives.\ It\ is\ as\ if\ they\ have\ disappeared.\ Instead,\ they\ have\ become\ unicorns,\ even\ on$ LinkedIn. Try searching for a junior anything and see how rare they are.

Is it because newly minted graduates and recruits to the advertising industry are immediately mid-level and all other properties of the properties of themiddle weight in their skills, capability, and experience? Is the time it takes togo from junior or graduate to $fully fledged\ operator\ measured\ in\ months\ or\ even\ weeks\ rather\ than\ years?\ I\ would\ genuinely\ like\ to\ know.$ 

 $Why?\ Because\ the\ most\ common\ agency\ fee\ arrangements\ are\ based\ on\ hours\ and\ cost.\ Whether\ project\ fees$ or retainer, the underlying value is the number of hours you buy in agency staff. And not all agency employees are equal in experience, capability, or cost per hour. So having a measure of what constitutes an entry-level role and how long that person would be in that role before becoming a mid-level version.

Yes, I acknowledge the influence of a meritocracy here and supply and demand, with specific high-demand skills and capabilities accelerating the process. But statistics would suggest this is the exception rather than the rule. So instead, it would be good to have an accepted standard for what constitutes a junior, mid-level and senior person in any role. It would highlight the exceptional, such as the young account executive who rose to senior account director in the space of three years. Or the digital strategist who was fully capable on the first day of their first job after graduating from university.

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most senior people were executing even the most basic creative adaptations of existing work in the agency at a rate commensurate with that seniority. Now, if that experience meant they could achieve it in far less time, that would be more acceptable. But, alas, they could not.

So, if you are still reading, I have two requests for you. First, if you are a junior in an agency with a commensurate title, please connect with me on LinkedIn. I would genuinely like to meet a modern-day unicorn. Second, if you are more senior, let me know—how long do you think is a reasonable number of years of experience to go from entry-level to mid and from mid-level to senior in your discipline or field? Is it five years or three years, or is it why no juniors work in advertising (and media) agencies anymore?

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